

UMB Healthcare Services Contacts

UMB Sales Representatives

Regional UMB Sales Representatives are available for assistance with partner support, employer support, and HDHP/HSA education. Please contact the UMB Sales Representative nearest your location.

Jim Garvey: Located in Ohio, servicing AK, AZ, CA, HI, ID, MT, NV, OR, UT, WA, WI, WY
Phone: 937.414.1100
E-mail: James.Garvey@umb.com

Amanda Novak: Located in North Carolina, servicing AL, FL, GA, KY, MS, NC, SC, TN, VA, WV
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E-mail: Amanda.Novak@umb.com

Matt Richardson: Located in Ohio, servicing CT, DC, DE, IL, IN, MA, MD, ME, MI, NH, NJ, NY, OH, PA, RI, VT
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Cris Ruiz: Located in Missouri, servicing AR, CO, IA, KS, MN, MO, ND, NE, NM, OK, SD
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Holly Doering-Powell
Manager Healthcare Services Sales
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Ben Morris
President, UMB Healthcare Services
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UMB Healthcare Services Support

We have a dedicated team of professionals ready to assist you and your client's day to day needs. Please contact the appropriate UMB Support number below.

Business Partners Contact
Phone: 888.677.1115 (Toll Free)
Fax: 816.843.2247
E-mail: HSABrokers@umb.com

Employers Contact
Phone: 855.664.4160
Fax: 816.843.2247
E-mail: HSAGroup@umb.com

UMB Service Center: (Employees)

The UMB Service Center is available to answer employee questions related to their HSA accounts, lost/stolen cards and debit card disputes. The UMB Service Center hours are Monday through Friday from 7 a.m. to 7:30 p.m. CT and on Saturday from 8 a.m. to 5 p.m. CT. Although the UMB Service Center is not available on Sundays and holidays, general account questions and lost/stolen card calls will be handled 24 hours per day, seven days a week at 866.520.4HSA (4472).

hsa.umb.com